

LIVE SYSTEM SUPPORT

INTRODUCTION

- Live System support provides the practices of applications that are building and deployed by the processes in Relgo automation studio. The processes and roles deploy and run in the live for the operations of an organization. By monitoring the live system, we can keep the application and resource in working.
- If the resources are not working, live system enables to support the applications. By monitoring you will receive the daily reports regarding the quality of the automated application. Supporting the live system enables smooth running of the enterprise operations.
- Go Live is used to check the status of the app space before deploying i.e., whether each scenario has come for exit or not.
- “Reviewer View” is used for customer purpose. When customer clicks on “Launch”, it will redirect to that particular App.

Login to RAS → Automate.io → Go Live → Reviewer View.

The screenshot displays the Relgo Automation Studio interface. The top navigation bar is teal and contains the Relgo logo, the text "Relgo Automation Studio", a user profile icon with the text "Welcome : priyanka.k", and a "Signout" link. Below the navigation bar is a teal menu bar with icons and labels for "Setup", "Organization", "Initialization", "Test", and "Go Live". The main content area is white and shows a breadcrumb trail "Select Feature > GetReviewerView". A card titled "Organization Directory" is displayed, with a subtitle "A standard tool enabling directory creation and organization through defined relation structure" and a blue "Launch" link. The left sidebar is titled "Automation Tools" and lists several tools: "process.io", "automate.io" (highlighted in teal), "deploy.io", "elasticapp.io", and "story.io". A description for "Automate" is visible: "Automate packaged appspace in development cloud before deploying to operations cloud for your organization. Wizard helps you to deploy and test each role scenario and make the ready for production."